

## Centrelink Assistance

for

### Investors in the (City) Pacific First Mortgage Fund previously managed by City Pacific Ltd

#### *If you are currently a Centrelink Customer*

- You can contact Centrelink for enquiries about the impact your investment has on your payments or to request a revaluation of the investment's asset value by either calling **132300** or visiting a Centrelink office.

#### *If you are not already a Centrelink Customer*

- If you are not already receiving a Centrelink payment and you now wish to claim, you can call Centrelink on **132300** (pensions) or **132850** (allowances).
- Make sure to mention that you have an investment with the (City) Pacific First Mortgage Fund.
- When you call, Centrelink will advise you what documents you need to bring to your appointment.

#### *If you receive a payment from the Department of Veterans' Affairs*

- If you receive a pension or allowance from the Department of Veterans' Affairs, you can contact them on **133254**.

#### **Other Assistance**

Whether or not you are, or want to become a Centrelink customer, Centrelink's Financial Information Service (FIS) may be able to help you. The information you get from a Centrelink Financial Information Service Officer can:

- increase your confidence in dealing with your financial issues
- assist you to understand your own financial affairs
- inform you of your options
- alert you to the levels of risk for each financial product type
- explain the roles of financial industry professionals
- assist you to be discerning when choosing experts and how to use expert information

The Financial Information Service provides assistance by telephone, by personal interview and through seminars. For more information about this service, call **132300**.

Centrelink also has Social Workers who can provide:

- counselling and support
- information about, or referral to, community support services, and
- help with making claims for Centrelink payments.

If you wish to speak to a Social Worker phone **13 1794**.

A range of information is available on our website at [www.centrelink.gov.au](http://www.centrelink.gov.au).

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